

IMPROVING TENANT EXPERIENCE AT 2 MILL ST, PERTH

EG Little BIG

RESEARCH REPORT 2026

2 MILL ST, PERTH

What building occupants told us about connection, loneliness and life in the building.

115 BUILDING OCCUPANTS RESPONDED | **UP FROM 85 IN 2025** | **SURVEY OPEN: 28 SEP 2026 - 22 OCT 2026**

Good Work is Little BIG Foundation's office programme. It uses events and activities to create moments of connection between workplaces in the building. Each year we ask building occupants what is working and what they would like next, and shape the following year's programme around their answers.

KEY INSIGHTS

86% attended at least one Good Work event in the building this year

79% are satisfied with the Good Work programme, up from 63% in 2025

88% of those who met new people say community and wellbeing programming at work matters

72% of those who met new people now interact more often with others in the building

DAYS FELT LONELY IN THE LAST WEEK

Rarely or none (<1 day)	67.4%
Some (1–2 days)	20.9%
Occasionally (3–4 days)	4.7%
Most or all (5–7 days)	2.3%
Prefer not to respond	4.7%

28% felt lonely on one or more days in the past week (15% in 2025), compared with **33%** of Australian adults nationally.

Asked of the 43 building occupants who met new people at a building event. National figure: Ending Loneliness Together, State of the Nation Report (2023).

MAKING CONNECTIONS

39% met new people through a building event in the last 12 months (33% in 2025)

People they now interact with regularly

Zero	7.0%
Fewer than 5	46.5%
5 to 10	30.2%
10 to 20	7.0%
More than 20	9.3%

WHO WE HEARD FROM

Age

15-20	0%
21-25	4.3%
26-34	21.7%
35-44	26.1%
45-54	32.2%
55-64	12.2%
65+	3.5%

Time working in the building

<1 yr	33.9%
1-2 yrs	20.0%
2-5 yrs	30.4%
5-9 yrs	7.8%
10+ yrs	7.8%

Gender: 50.0% female, 50.0% male (of 98 who answered).

Days usually in the office

Monday	67.0%
Tuesday	81.7%
Wed	79.1%
Thursday	77.4%
Friday	49.6%

Tuesday is the busiest day in the building; Friday the quietest.

Percentages are of building occupants who answered each question. Includes 5 partially completed surveys.

EVENTS ATTENDED THIS YEAR

Free coffee giveaway	50.4%
Stretch & massage	23.5%
Christmas party	22.6%
EOFY social	20.9%
Pot plant giveaway	19.1%
Chocolate giveaway	18.3%
Food workshops	16.5%
Scent workshop	8.7%

Share of all 115 building occupants. 86% attended at least one event.

BEST TIMES FOR EVENTS

Late afternoon 3–5pm	45.9%
Early afternoon 12–3pm	45.0%
Mid morning 9am–12pm	32.1%
Early evening 5–7pm	28.4%
Early morning 8–9am	22.9%
Very early 6–8am	12.8%
Later evening 7–9pm	5.5%

Of 109 who chose a time on any day. Monday drew the most picks.

SPECIAL DAYS TO CELEBRATE

Christmas	44.3%
International Coffee Day	35.7%
World Mental Health Day	24.3%
Australia Day	20.9%
Easter	20.0%
Melbourne Cup	17.4%
Random Acts of Kindness	17.4%
Int'l Women's Day	17.4%
ANZAC Day	16.5%
Lunar New Year	16.5%

Top 10 of 23 days listed. Share of all 115 building occupants.

WHAT THEY WANT TO SEE NEXT

Food and drink	60.0%
Fitness	39.1%
Gentle movement	35.7%
Mindfulness	33.9%
Performances	28.7%
Business events	23.5%
Self-improvement	16.5%
Creative and makers	14.8%
Culture and diversity	13.9%
Sustainability	12.2%
Support programs	12.2%

HOW TO MARK SPECIAL DAYS | Building occupants most often suggested small gatherings with food and drinks, foyer decorations, and free coffee or small giveaways.

IN THEIR WORDS

> Putting names to faces of people I regularly see around the building.

> The scent program allowed me to meet new people that I wouldn't have met otherwise.

> Lunch time time slot 'doing' something rather than networking drinks which can be intimidating.



WE LOVE A CHAT

Got an idea for a programme, a breakout space to share, or a question? Email goodwork@littlebigfoundation.org or visit littlebigfoundation.org/good-work